

We are happy to offer online giving opportunities for both one-time and recurring contributions. Online gifts comprise over 60% of our General Fund giving and we are grateful for this level of commitment from our congregation. Thank you for your generosity!

**How does online giving help the church?** Online giving is convenient for both you and the church. It saves on staff processing time and helps the church create and maintain our budget.

**What forms of payment are accepted?** We accept all major credit cards and bank account ACH (automated clearing house) transactions. We are often asked which method of giving offers the lowest fees to the church. ACH transactions generally result in lower fees to the church.

**Will I get a receipt?** You will receive an email confirmation for each contribution that is made online.

**Who is our online giving provider?** Our platform is powered by a company called “PushPay.” We chose this company based on its ease, functionality and expertise with church giving. We do not intend to be pushy or want you to pay... we just chose the system that would be easiest for you! We hope you find it to be a user-friendly, easy and engaging online giving experience.

**Is online giving safe?** Yes, PushPay is a [PCI DSS Level 1 Certified Service Provider](#). Church staff member do not have access to any of your credit card or banking information.

**What is recurring giving?** Recurring online giving allows you to create a schedule to automatically give on a weekly, bi-weekly, twice monthly, or monthly basis.

**How do I give online?** From each campus home page on the website, select “Give” in the upper right-hand corner then select the “Give Online Now” button. Enter the amount you would like to give then choose “give one-time” or “set up recurring.” Enter the frequency, start and end date, and fund, then click “next.” You will be prompted to enter your mobile number. If you already have given through PushPay (our online giving processor), this will link your new giving to your account. If you have not previously given through PushPay, this process will help you set up your online account.

**Can I give on the app?** Yes, from the home screen of your Floris or Restoration App, select “give” in the lower right-hand corner.

**Can the finance office set this up for me?** The finance staff are happy to help you with any online giving questions you have. Please call us at 703-793-0026. For security purposes, we are unable to establish or change an existing schedule for you, however, we can step you through the process on the phone.

**How do I change an existing recurring giving schedule?** On the main website select “Give” in the upper right-hand corner. Then select the “Give Online Now” button. In the upper right hand corner select “your account” then “manage account.” Enter your mobile number and a security code will be sent to your phone via text message for use in logging in. Recurring gifts are listed in the upper right hand corner. Select “edit” next to the recurring giving schedule you would like to change. To update your payment method, choose from the menu on the left side of the screen and select “payment methods”. Your preferred payment method will be indicated by a star. Select the payment method to update any new information (new account #, expiration date, etc).

**How do I give to my campus?** Each campus has its own Give page. To get to the correct Give page, you will want to start from the home page for your campus’s website and then select “Give”. From the Floris Give page you may give to a different campus by selecting your campus in the online giving section.

**Can I still access information about my contributions made in prior years in the old online giving system?** Yes, you will always be able to log into to the old online giving system to view your contributions.

**What is the difference between recurring giving schedules and Estimates of Giving?** Recurring giving schedules are independent from Estimates of Giving. Because we cannot change your giving schedule, our finance office does not adjust any current giving schedules based on estimates of giving submitted.

**If I set up a recurring giving schedule, can you consider that to be my Estimate of Giving?** Yes, if you set up a recurring giving schedule, you may send an email to Karen Heier [kheier@florisumc.org](mailto:kheier@florisumc.org), to let her know you intend that to be your Estimate of Giving in lieu of a completed card.